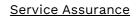
SERVICE ASSURANCE RATE CARD





The following items/services are to be billed by Time after the service has been rendered.

ITEMS / SERVICES	UNIT	RATE (RM)/UNIT
Supply and installation of new patch cord	Unit	15.00
Supply and installation of new fibre connector	Unit	30.00

The following items/services are to be paid directly to the attending Service Installer by cash or QR Pay.

The following items/services are to be paid directly to the attending Service Installer by cash or QR Pay.		
ITEMS / SERVICES	UNIT	RATE (RM)/UNIT
Supply and installation of new fibre cable		
High-rise Buildings (MDU) - from riser room to point of entry	Unit	300.00
Landed Homes (SDU) - clip-on, HDPE solution	Unit	560.00
SDU - retractable solution	Unit	360.00
SDU - pole solution	Unit	430.00
SDU - pole Installation, Huawei method (RDF)	Unit	208.76
SDU - Huawei clip-on method (RDF)	Unit	180.00
Supply and installation of additional fibre cable		
Fibre damage within customer's premise (MDU) - additional cabling work beyond 20 metres from point of entry to ONU is chargeable	Metre	10.00
Fibre damage within customer's premise (SDU) - additional cabling work beyond 40 metres from point of entry to ONU is chargeable	Metre	10.00
Supply and installation of additional Cat-5E cable	Metre	10.00
Installation of access port within customer premises: To cut open, access, repatch and repaint the port (white, matex paint) (applicable within customer's house)	Unit	50.00
Additional drilling with repatch and repaint (white, matex paint) (applicable for drilling beyond standard installation (drilling of the initial hole up to Point of Entry) within customer's house)	Unit	50.00
WiFi configuration, troubleshooting and other IT support services for customer's own devices (desktops, laptops or other devices that are not supplied by Time)	Hour	80.00 Max. RM300 per day
Remedial configuration on ONU, WiFi and other related equipment (Includes reinstallation/reconfiguration of ONU/WiFi)	Hour	80.00
SERVICE ASSURANCE FOR FTTR (FIBRE-TO-THE-ROOM)		
Supply and installation of transparent fibre cable	Metre	10.00
Supply and installation of Huawei FMC (Field Mountable Connector)	Unit	30.00

Customer Premises Equipment (CPE)

Charges apply for the replacement of faulty WiFi router/devices due to customer negligence or expired warranty.

These charges apply and will be billed by Time post-visit.

TP-Link EC 230-61 Will Floriter 250.00 TP-Link EC 440 Will Floriter 350.00 D-Link DRIE82 Will Floriter 350.00 Will Floriter Will All SAGE Will Floriter Will Floriter Will Floriter Will All SAGE Will Floriter Will All SAGE Will Floriter Floriter Will Floriter Floriter Will Floriter Will Floriter Will Floriter Will Floriter Floriter Will Floriter Floriter Floriter Floriter Florit	REPLACEMENT DEVICE	PRICE (RM)/UNIT
D-Link DIR882 WiF Trouter \$50.00 Huawel H03145X8 WiFi Trouter/meeh \$99.00 Huawel H0345X6.s=8N-30 WiFi Trouter/meeh \$99.00 Huawel H08245X6-8N WiFi Trouter/meeh \$99.00 Huawel H08245X0-8N WiFi Trouter/meeh \$99.00 Huawel H084587N WiFi Trouter/meeh \$99.00 Huawel H084587N WiFi Trouter/meeh \$99.00 TF-Link H0 420 WiFi meeh \$99.00 Airties 4830 WiFi meeh \$99.00 Airties 4830 WiFi meeh \$99.00 Airties 4830 Parent node \$99.00 Huawel V163 Parent node \$1400.00 Huawel K163 Child node \$50.00 Huawel K163 Child node \$90.00 Huawel FDU \$90.00		235.00
MKFI router 350.00 Huawel HGB145X6 WiFi router/mesh 299.00 Huawel HN824 EXSE-8N-30 WiFi router/mesh 599.00 Huawel HGB24SX6-8N WiFi router/mesh 599.00 Huawel HGB145BYN WiFi router/mesh 399.00 Huawel WAB021V5 WiFi router/mesh 169.00 Huawel WAB021V5 WiFi mesh 199.00 Airties 4830 WiFi mesh 299.00 Optical Network Unit (ONU) 400.00 REPLACEMENT DEVICE (FTTR) 1400.00 Huawel KT53 Child node 1400.00 Huawel KT53 Child node 550.00 Huawel FDU 80.00		350.00
### Page Page		350.00
### Frouter ### Hawei HG8245X6-8N WiFi router/mesh ### Hawei HG814587N WiFi router/mesh #### Hawei MA8021V5 WiFi router/mesh #### Hawei MA8021V5 WiFi router/mesh #### Hawei MA8021V5 WiFi mesh #### Hawei MA8021V5 #### Hawei MA8021V5 #### Hawei MA8021V5 #### Hawei MA8021V5 #### Hawei MA8021V5 #### Hawei MA8021V5 #### Hawei MA8021V5 #### Hawei MA8021V5 ##### Hawei MA8021V5 ##### Hawei MA8021V5 ##### Hawei MA8021V5 ##### Hawei MA8021V5 ####################################		299.00
### Figure ### F		899.00
### WARD 21V5 WiFi router/mesh Huawei WARD 21V5 WiFi router/mesh 169.00 TP-Link HC 420 WiFi mesh Airties 4830 WiFi mesh Optical Network Unit (ONU) REPLACEMENT DEVICE (FTTR) Huawei V163 Parent node Huawei K153 Child node Huawei ATB Indoor Access Terminal Box (ATB) Huawei FDU 169.00 169.00 199.00 199.00 199.00 199.00 199.00		599.00
WiFi router/mesh 169.00 TP-Link HC 420 199.00 WiFi mesh 299.00 Airties 4830 299.00 WiFi mesh 400.00 Coptical Network Unit (ONU) 400.00 REPLACEMENT DEVICE (FTTR) Huawei V163 1,400.00 Parent node 1,400.00 Huawei K153 550.00 Child node 18.00 Huawei ATB Indoor Access Terminal Box (ATB) Huawei FDU 90.00		399.00
WiFi mesh 199.00 Airties 4830 WiFi mesh 299.00 Optical Network Unit (ONU) 400.00 REPLACEMENT DEVICE (FTTR) Huawei V163 Parent node 1,400.00 Huawei K153 Child node 550.00 Huawei ATB Indoor Access Terminal Box (ATB) 18.00 Huawei FDU 90.00		169.00
WiFi mesh Optical Network Unit (ONU) REPLACEMENT DEVICE (FTTR) Huawei V163 Parent node Huawei K153 Child node Huawei ATB Indoor Access Terminal Box (ATB) Huawei FDU		199.00
REPLACEMENT DEVICE (FTTR) Huawei V163 Parent node 1,400.00 Huawei K153 Child node 550.00 Huawei ATB Indoor Access Terminal Box (ATB) Huawei FDU		299.00
Huawei V163 Parent node Huawei K153 Child node Huawei ATB Indoor Access Terminal Box (ATB) Huawei FDU 1,400.00 1,400.00 18.00	Optical Network Unit (ONU)	400.00
Parent node Huawei K153 Child node Huawei ATB Indoor Access Terminal Box (ATB) Huawei FDU 1,400.00 550.00 50.00 18.00	REPLACEMENT DEVICE (FTTR)	
Child node Huawei ATB Indoor Access Terminal Box (ATB) Huawei FDU 90.00		1,400.00
Indoor Access Terminal Box (ATB) Huawei FDU 90.00		550.00
90.00		18.00
		90.00